

## FUTURE. COMMUNICATIONS.



*Delegate Terms & Conditions*  
Event: Festival of Media  
Date: 18 - 20 April 2010  
Location: Palacio de Congressos,  
Valencia, Spain

### Terms & Conditions for Festival & Gala Dinner Tickets at The Festival of Media

The below cancellation policy applies to both the Festival ticket and the Gala Dinner ticket.

#### **Payment & Access:**

All conference and dinner ticket fees must be paid within [14] days of receipt of our invoice. Bookings made on or after 5<sup>th</sup> April 2010 must be paid on receipt of invoice. Payment of the Festival ticket will entitle the ticket holder to attend all official conference sessions, all official scheduled networking sessions and any other official networking events scheduled to take place throughout the Festival, including the Welcome Drinks Reception. Ticket holders are also provided with refreshments during the conference session and full conference documentation. Payment of the Gala Dinner price will entitle delegates the entry and a seat at the closing Gala Dinner to take place on Tuesday evening, 20 April 2009. Only Gala Dinner ticket holders will be granted access to the dinner. C Squared Events Ltd, the organisers of the Festival of Media, reserves the right to deny Festival and Gala Dinner access if the delegate fails to provide relevant proof of registration and payment.

#### **Cancellation Policy**

The client may cancel a ticket by notice in writing to C Squared Events Ltd. subject to the following cancellation charges:

- 100% Refund – if notified on or before the 19<sup>th</sup> January 2010
- 75% Refund – if notified between the 20<sup>th</sup> January 2010 – 19<sup>th</sup> March 2010
- No Refund will be given if tickets are cancelled on or after 20<sup>th</sup> March 2010

If a delegate fails to attend the conference and/or gala dinner for whatever reason no refund will be given. However, a substitute delegate may attend the conference and the gala dinner in the client's place at no extra cost given the request has been made in writing and the client & C Squared Events Ltd. have received and acknowledged relevant proof of the requested changes.

**Early Bird Booking Offer Terms:** Delegates confirming their booking of Festival of Media tickets before Wednesday 23 December are able to also book a complimentary Festival of Media Awards Gala Dinner ticket. This complimentary Gala Dinner ticket offer is non transferrable and the Gala Dinner ticket may only be used by the delegate holding the associated Festival of Media ticket.

**Group Discounts:** Delegates booked as part of a negotiated group booking will not benefit from any other discounts available at the point in time of booking or thereafter.

C Squared Events Ltd, as organisers and owners of the Festival of Media, reserves the right to make alterations to the Festival programme content. Please note: where circumstances force C Squared Events Ltd to cancel the conference, the entire liability of C Squared Events Ltd shall be limited to a refund of conference and gala dinner ticket fees only. Your only remedy is for a refund as set out above, and to the extent permissible by law, C Squared Events Ltd excludes all other liability to you, whether in contract, tort or otherwise.

To view the cancellation policy for accommodation bookings refer to the terms & conditions of eventwise Ltd., the official hotel accommodation supplier to The Festival of Media 2010.

